

BT Business Plan Rates at at 23rd September 2008

£250pa to £500pa

Long Calls

| Call Type | Setup | Per Minute | Capped to | T's & C's |
|--------------------|-----------|-------------|-----------|--------------------|
| Local and National | 2p | 3.1p | 10p | |
| To UK Mobile | 7p | 10p | 25p | New Customers Only |

£500pa to £750pa

Long Calls

| Call Type | Setup | Per Minute | Capped to | T's & C's |
|--------------------|-----------|-------------|-----------|--|
| Local and National | 2p | 2.7p | 10p | Max 4hrs/day/month 5% retro / clawback at 90% |
| To UK Mobile | 7p | 10p | 25p | New Customers Only Max 4hrs/day/month |

£750pa to £5,000pa

Long Calls

| Call Type | Setup | Per Minute | Capped to | T's & C's |
|-----------------------|-----------|-------------|-----------|--|
| Local and National | 2p | 2.7p | 10p | Max 4hrs/day/month 5% retro / clawback at 90% |
| To UK Mobile | 7p | 10p | 25p | Max 4hrs/day/month |
| USA | 3p | 3p | 10p | Max 4hrs/day/month |
| W. Europe & Canada | 3p | 5p | 20p | Max 4hrs/day/month |
| E. Europe | 3p | 15p | 20p | Max 4hrs/day/month |
| Pacific Ring & Norway | 3p | 7p | 20p | Max 4hrs/day/month |

> £5,000pa

Long Calls

| Call Type | Setup | Per Minute | Capped to | T's & C's |
|-----------------------|-----------|-------------|-----------|--|
| Local and National | 2p | 2.6p | 10p | Max 4hrs/day/month 5% retro / clawback at 90% |
| To UK Mobile | 7p | 9.9p | 25p | Max 4hrs/day/month |
| USA | 3p | 3p | 10p | Max 4hrs/day/month |
| W. Europe & Canada | 3p | 5p | 20p | Max 4hrs/day/month |
| E. Europe | 3p | 20p | 20p | Max 4hrs/day/month |
| Pacific Ring & Norway | 3p | 7p | 20p | Max 4hrs/day/month |

£250pa to £500pa

Short Calls

| Call Type | Setup | Per Minute | Capped to | T's & C's |
|--------------------|-----------|--------------|-----------|---|
| Local and National | 0p | 2.5p | 20p | Max 4hrs/day/month 5% retro / clawback at 90% |
| To UK Mobile | 7p | 10.9p | 25p | 3p Minimum Charge Avg per minute calculated on daytime rate across 4 main mobile networks New Customers Only Max 4hrs/day/month |

£500pa to £750pa

Short Calls

| Call Type | Setup | Per Minute | Capped to | T's & C's |
|--------------------|-----------|---------------|-----------|---|
| Local and National | 0p | 1.99p | 20p | Max 4hrs/day/month 5% retro / clawback at 90% |
| To UK Mobile | 7p | 10.27p | 25p | 3p Minimum Charge Avg per minute calculated on daytime rate across 4 main mobile networks New Customers Only Max 4hrs/day/month |

£750pa to £5,000pa

Short Calls

| Call Type | Setup | Per Minute | Capped to | T's & C's |
|-----------------------|-----------|---------------|-----------|---|
| Local and National | 0p | 1.99p | 20p | Max 4hrs/day/month |
| To UK Mobile | 7p | 10.32p | 25p | 3p Minimum Charge Avg per minute calculated on daytime rate across 4 main mobile networks New Customers Only Max 4hrs/day/month |
| USA | 3p | 3p | 10p | Max 4hrs/day/month |
| W. Europe & Canada | 3p | 5p | 20p | Max 4hrs/day/month |
| E. Europe | 3p | 20p | 20p | Max 4hrs/day/month |
| Pacific Ring & Norway | 3p | 7p | 20p | Max 4hrs/day/month |

> £5,000pa

Short Calls

| Call Type | Setup | Per Minute | Capped to | T's & C's |
|-----------------------|-----------|---------------|-----------|---|
| Local and National | 0p | 1.89p | 20p | Max 4hrs/day/month |
| To UK Mobile | 7p | 10.32p | 25p | 3p Minimum Charge Avg per minute calculated on daytime rate across 4 main mobile networks Max 4hrs/day/month |
| USA | 3p | 3p | 10p | Max 4hrs/day/month |
| W. Europe & Canada | 3p | 5p | 20p | Max 4hrs/day/month |
| E. Europe | 3p | 20p | 20p | Max 4hrs/day/month |
| Pacific Ring & Norway | 3p | 7p | 20p | Max 4hrs/day/month |

Capped = Max charge for any call not exceeding 60 minutes Short Call Long Call split is made at 3.5 minutes. Retro = discount if over achieving 100% agreed spend. Lower than 90% will incur clawbacks

Max 4hrs/day/month = Pence per minute rates apply once the total number of capped calls from anyone line to a single number exceeds an average of 4 hours per day in any calendar month.

Details correct as at 28th September 2008 - Figures courtesy of BT - For full T's and C's visit <http://www.productsandservices.bt.com/btbusinessProducts/displayProduct.do?productId=BTB-5644>

4 main mobile networks referred to above are 02, T-Mobile, Orange and Vodafone